

USDA Food Safety and Inspection Service (FSIS) FY 2018 Quarter 2 Performance Report

This is FSIS' second year of reporting quarterly progress under its 2017-2021 Strategic Plan. The following three tables summarize FSIS' performance, relative to targets, for Strategic Plan measures and select FY 2018 Annual Plan measures under the goals and outcomes of both plans for FY 2018, Quarter 2.¹ The tables below report on 23 Strategic Plan measures and 17 Annual Plan measures.²

Goal 1: Prevent Foodborne Illness and Protect Public Health

- FSIS met or exceeded many of the targets it measured for Goal 1. Of the 18 Strategic and Annual Plan measures included below, 15 met or exceeded their targets, 2 AP measures are near target and 1 is due to report later this year.
- Significant accomplishments included strong performance on the scheduling of public health risk evaluations, retailers following/adopting all 8 of the most important practices in FSIS Deli *Lm* guidelines, and significant improvement in public awareness.

Measure Category	Measure	Q2 FY 2018 Target	Q2 FY 2018 Actual	% Target Achieved
Outcome 1.1: Prevent Contamination				
Objective 1.1.1/Result 1: Drive Compliance with Food Safety Regulations and Statutes				
Public Health Risk Evaluation (1.1.1.1) [Lower value → improvement]	% of establishments scheduled for a Public Health Risk Evaluation (PHRE) due to public health risk determinants	1.22%	1.08%	113%
International Sampling (1.1.1.2)	% of country/product combinations from equivalent countries that FSIS tests for biological and chemical hazards	14%	15.18%	108%
State Meat and Poultry Inspection Programs	Complete 90% of planned onsite audits, annual Self-Assessments(SAs), and Quarterly New Issuances (QNIs) Verifications to ensure compliance (Index)	40%-Audit 45%-QNI 45%-SA	56%-Audit 50%-QNI 52%-SA	122%
Enforcement	Ensure 85% of enforcement actions address food safety violations	85%	100%	118%
Import Safety [Lower value → improvement]	Maintain Failures-to-Present (FTPs) resulting in a recommended recall action below 20%	33%	29%	114%
Outreach to Small and Very Small Establishments	Provide outreach through attendance at a minimum of 8 high-impact conferences and exhibits to, in part, increase awareness of the Small Plant Help Desk and to disseminate technical resources for regulatory compliance	3	4	133%

¹In this report, all targets typically aim to maintain or drive actual performance higher, unless specifically denoted in the table that the desired performance is a lower value.

²Strategic Plan measures have 4-digit numbers denoted in the first column, e.g. (1.1.1.1); all other measures are Annual Plan measures. Strategic Plan measures are met if they reach 98% or higher performance in relation to the target. Annual Plan measures are met if they reach 100% or higher performance in relation to the target.

Measure Category	Measure	Q2 FY 2018 Target	Q2 FY 2018 Actual	% Target Achieved
Objective 1.1.2/Result 2: Strengthen Sampling Programs				
Sampling (1.1.2.1)	% of products from establishments that FSIS samples	47%	47%	100%
Objective 1.1.3/Result 3: Ensure Establishments Are Meeting Pathogen Reduction Performance Standards				
Performance Standards (1.1.3.1)	% of establishments that meet pathogen reduction performance standards	77.75%	79%	102%
Category 3 PHRE Scheduling	All establishments newly assigned to Category 3 based on any Salmonella performance standard are scheduled for a PHRE within 60 days of internal notification 95% of the time	95%	100%	105%
Inspection Program Personnel (IPP) Sampling	Ensure 95% of the PHIS-scheduled pathogen and residue samples are collected and submitted to the laboratory when applicable product is available	95%	100%	105%
Objective 1.1.4/Result 4: Promote Food Defense Practices				
Food Defense (1.1.4.1)	% of establishments that maintain food defense practices	85%	85%	100%
Preparedness Activities	Perform 5,000 surveillance testing samples at FERN Cooperative Agreement Laboratories	2,500	3,197	128%
Outcome 1.2: Limit Illness From Regulated Products				
Objective 1.2.1/Result 5: Improve Food Safety at In-Commerce Facilities				
Deli/ <i>Lm</i> Compliance in Retail (1.2.1.1)	% of retailers following all 8 of the most important FSIS Deli <i>Lm</i> guidelines	60.50%	65.20%	108%
All Deli	% of all 33 practices in the <i>Lm</i> guidelines being followed by retailers	90.50%	91.60%	101.2%
Surveillance	70% of not-for-cause surveillance activities are at the highest risk (Tier 1) firms	70.0%	68.8%	98%
Objective 1.2.2/Result 6: Improve Response to Foodborne Illness Outbreaks and Adulteration Events				
Outbreak Response (1.2.2.1)	Number of State and local partners who, because of FSIS outreach efforts, can provide information that improves identification of contaminated product	N/A	N/A	Annual (Q3)
Investigative Information and Lessons Learned	Respond within 7 calendar days to 90% of requests from State and local health and agriculture partners for information regarding foodborne illness investigations	90%	84%	93%
Objective 1.2.3/Result 7: Increase Public Awareness of Recalls, Foodborne Illness and Safe Food Handling Practices				
Public Awareness (1.2.3.1)	5% increase in public awareness of safe food handling guidance and recalls through communications channels (<i>weighted index of clicks, shares, impressions, and others</i>)	24.1M	25.9M	108%

Goal 2: Modernize Inspection Systems, Policies and the Use of Scientific Approaches

- FSIS met or exceeded all 8 of 9 targets in Goal 2 planned to report this quarter. Of the 9 Strategic and Annual Plan measures below, one is due to report later this year.
- Strong performance included a continued increase in sequencing of non-regulatory isolates and the release of a Raw Beef Follow-up Sampling data set.

Measure Category	Measure	Q2 FY 2018 Target	Q2 FY 2018 Actual	% Target Achieved
Outcome 2.1: Improve Food Safety and Humane Handling Practices Through Adoption of Innovative Approaches				
Objective 2.1.1/Result 8: Modernize Scientific Techniques and Inspection Procedures				
Whole Genome Sequencing (WGS) <i>Regulatory</i> – 2.1.1.1.a <i>Non-Regulatory</i> – 2.1.1.1b	a)100% of all regulatory and b) 60% of non-regulatory isolates that FSIS sampling generates are subject to WGS (<i>weighted index 50%/50%</i>)	a) 100% b) 30%	100% 65%	158%
PHR/Early Warning Alerts (2.1.1.2)	% of establishments whose non-compliance rate decreases 120 days after receiving an Early Warning Alert	71.1%	73.81%	104%
Modernized Inspection Systems	Implement NPIS in 95% of establishments that opted in and were ready to adopt the new system	90%	100%	111%
Objective 2.1.2/Result 9: Increase Adoption of Humane Handling Best Practices				
Humane Handling (2.1.2.1)	% of slaughter establishments compliant with livestock handling or stunning requirements	90.1%	88.9%	99%
Humane Handling Refresher Training	Deliver refresher training to 40% of In Plant Personnel in livestock slaughter establishments that are responsible for Humane Handling verification	0%	33%	100%
Outcome 2.2: Enhance Access to Complete and Accurate Information to Inform Decisions				
Objective 2.2.1/Result 10: Improve the Reliability, Access and Timely Collection and Distribution of Information and Data				
Analyst Access (2.2.1.1)	% of analysts able to access, analyze, and visualize FSIS data (% increase in the composite score of analysts able to access, analyze, and visualize FSIS data)	N/A	N/A	Annual (Q4)
Online Access (2.2.1.2)	% of employees with online access to FSIS-approved systems	69.5%	69.5%	100%
Data Posting (2.2.1.3)	# of establishment-specific and other FSIS datasets made publicly available	2	2	100%
Employee IT Access and Tools	Ensure that 97% of all employees who need a working LincPass have one	97.0%	98.0%	101%

Goal 3: Achieve Operational Excellence

- FSIS met or exceeded many of the targets it measured for Goal 3. Of the Strategic and Annual Plan measures included below, FSIS met or exceeded 9 of 13; 2 measures are off-track and 2 measures will be reported later in the year.
- FSIS continues to maintain hiring levels this quarter, and made progress in other areas, including retention, complaints processing, and taking action on internal survey and evaluation recommendations.

Measure Category	Measure	Q2 FY 2018 Target	Q2 FY 2018 Actual	% Target Achieved
3.1: Maintain A Well-Trained and Engaged Workforce				
Objective 3.1.1/Result 11: Improve Recruitment and Retention for Mission Critical Positions				
Mission Critical Positions (3.1.1.1)	% mission critical positions filled	95%	93.3%	98%
Mission Critical Retention (3.1.1.2)	% of employees who remain with FSIS for 2 years or more	73%	76%	104%
Objective 3.1.2/Result 12: Enhance Training and Development Opportunities Across Competency Areas				
Knowledge Gained (3.1.2.1)	% of knowledge gained in key occupations within 180 days	79.9%	80.15%	100%
Skill Gaps (3.1.2.2)	% of the workforce for which competency gaps have been assessed <i>(Project Stages: identified, assessed, and filled gaps)</i>	5%	0%	0%
Objective 3.1.3 / Result 13: Ensure Equal Opportunity, and a Diverse and Inclusive Environment				
ADR index (3.1.3.1a, b)	% Alternative Dispute Resolution (ADR) acceptance rate for (a) informal and (b) formal EEO complaints	a) 65% b) 43%	65% 43%	100%
EEO/CR Training (3.1.3.2)	% of employees completing mandatory training who demonstrate EEO/CR competency requirements	76%	77%	101%
FEVS Engagement (3.1.3.3)	% improvement on key employee engagement FEVS questions <i>(Weighted index)</i>	N/A	N/A	Annual (Q3)
Complaints (informal)	% of informal complaints resolved	57%	74%	130%
Complaints Processing	Counsel a minimum of 99% of all informal EEO complaints in the required timely manner	99%	100%	101%
3.2: Improve Processes and Services				
Objective 3.2.1/Result 14: Enhance Efficiency and Effectiveness of Key Business Processes and Systems				
Improved Processes (3.2.1.1a, b, c)	% of defined process times met <i>Procurement, Hiring, and Information Technology (IT) index</i>	a) 70% b) 75% c) 80%	93% 55% 82%	103%
Process and Program Enhancements	FSIS took actions on 70% of FSIS-administered surveys and evaluations	35%	66%	189%
Objective 3.2.2 / Result 15: Improve Service Delivery				

Satisfaction index (3.2.2.1)	% satisfaction with training, IT, procurement, and hiring	N/A	N/A	Annual (Q4)
Service Standard	Improve timeliness and thoroughness of IT representative support after escalation subscores for IT desk by 1.5% to 54.5%	53.8%	76%	141%

For more information, available resources include the [FSIS Strategic Plan](#) and [FY 2018 Annual Plan](#); the latter contains both Strategic and Annual Plan measures and targets. Media inquiries should be directed to press@fsis.usda.gov. Month posted: September 2018.