



Food Safety and  
Inspection Service

Raleigh District Office

6020 Six Forks Road  
Raleigh, NC. 27609  
Voice: 919-844-8400  
Fax: 844-839-6360

May 19, 2020

**EMAIL / COURIER**

Mr. Barrett Twitty, Owner  
Custom Quality Packers, LLC, Est. M20129  
3571 Friday Rd  
Sims, NC 27880

**NOTICE OF REINSTATEMENT OF SUSPENSION**

Dear Mr. Twitty,

This letter confirms the verbal notification given to your slaughter floor supervisor on May 19, 2020, at approximately 2:50pm, by the Food Safety and Inspection Service (FSIS) Inspection Program Personnel (IPP) of the reinstatement of suspension of the assignment of inspectors for slaughter operations at Custom Quality Packers, LLC, Est. M20129, herein after referred to as “your establishment.” This action was initiated in accordance with Title 9 of the Code of Federal Regulations (9 CFR) 500.3, after FSIS determined that your establishment failed to slaughter and handle animals humanely.

**Background/Authority**

The Federal Meat Inspection Act (FMIA) (Title 21 of the United States Code {21 U.S.C.} 603 et seq.) provides that for the purpose of preventing the inhumane slaughtering of livestock, the Secretary shall cause to be made, by inspectors appointed for that purpose, an examination and inspection of the methods by which cattle, sheep, swine, goats, horses, mules, or other equines are slaughtered and handled in connection with slaughter in the slaughtering establishments inspected under this Act. The Secretary may refuse to provide inspection to a new slaughtering establishment or may cause slaughtering to be temporarily suspended at a slaughtering establishment if the Secretary finds that any cattle, sheep, swine, goats, horses, mules, or other equines have been slaughtered or handled in connection with slaughter at such establishments by any method not in accordance with sections 1901 to 1906 of Title 7 until the establishment furnishes assurances, satisfactory to the Secretary, that all slaughtering and handling in connection with slaughter of livestock shall be in accordance with such a method.

The Humane Methods of Slaughter Act of 1978 (7 U.S.C. 1901 et seq.) provides that Congress finds that the use of humane methods in the slaughter of livestock prevents needless suffering; results in safer and better working conditions for persons engaged in the slaughtering industry; brings about improvement of products and economies in slaughtering operations; and produces other benefits

for producers, processors, and consumers which tend to expedite an orderly flow of livestock and livestock products in interstate and foreign commerce. It is therefore declared to be the policy of the United States that the slaughtering of livestock and the handling of livestock in connection with slaughter shall be carried out only by humane methods.

### **Findings/Basis for Suspension**

At approximately 2:40pm on May 19, 2020, an employee attempted to stun a hog using an electrical stunning device. The initial stun attempt was unsuccessful as Inspection Program Personnel (IPP) observed the hog lying on its side with tracking eye movement, eye blinking, and natural breathing, but no vocalization. The employee immediately retrieved the backup hand-held captive bolt stunning device (HHCB) and attempted to stun the hog again, placing the HHCB on top of the pig's head between its ears. The second attempt to stun the hog was unsuccessful, as IPP again observed the hog moving its eyes (tracking eye movement), blinking, and breathing. The employee then grabbed a second backup HHCB and applied a third stun attempt that rendered the hog unconscious. The IPP took a regulatory control action and placed US Rejected Tag # B37562202 on the knock box in accordance with 9 CFR 313.50(c) and notified the slaughter floor supervisor of the noncompliance. IPP notified the establishment owner of the reinstatement of suspension at approximately 4:30pm. This establishment is already under an abeyance for a previous humane handling incident involving a stunning failure.

This incident represents a violation of 9 CFR 313.30(a)(1) which states, among other things, that " The electric current shall be administered so as to produce, at a minimum, surgical anesthesia, i.e., a state where the animal feels no painful sensation. The animals shall be either stunned or killed before they are shackled, hoisted, thrown, cast, or cut." The suspension is being reinstated because of the egregious nature of this incident, namely multiple attempts, especially in the absence of immediate corrective measures, to stun an animal versus a single blow or shot that renders an animal immediately unconscious.

The reinstatement of suspension action will remain in effect until you provide the Raleigh District Office with adequate written assurances, including corrective actions and further planned preventive measures, to assure that livestock at your establishment are slaughtered humanely. In order to resume inspected operations, you must submit corrective actions to my attention at the District Office. These corrective actions should include at a minimum the following:

1. Identify the assessment process used to determine the nature and cause of the noncompliances.
2. Identify what the assessment revealed as the likely cause of the system failure.

3. Describe the specific actions that will be taken to eliminate the cause of the failures.
4. Describe the future monitoring activities you will use to ensure that changes are implemented and are effective.

You are reminded that, as an operator of a federally inspected plant, you are expected to comply with FSIS regulations and to take appropriate corrective actions to prevent inhumane handling of livestock at your establishment. Please be advised that your failure to respond adequately to these issues may result in our initiating action to withdraw inspection from your establishment. Please also be advised that you have the right to appeal this matter.

In accordance with 9 CFR 500.5(a)(5), you may appeal this action by contacting:

U.S. Department of Agriculture  
Food Safety and Inspection Service  
Attention: Michael Watts  
Executive Associate for Regulatory Operations  
1400 Independence Avenue, SW  
Room 344-E, Whitten Building  
Washington, DC 20250

In addition, you may also request a hearing regarding this determination pursuant to FSIS' Rules of Practice (9 CFR 500.). The rules of Practice were published in the Federal Register, Vol. 64, No. 228, on November 29, 1999. As specified in Section 500.5(d), should you request a hearing, FSIS will file a complaint that will include a request for an expedited hearing. If you wish to request a hearing regarding this determination, you should contact:

Scott C. Safian, Director  
Food Safety and Inspection Service  
Office of Investigation, Enforcement and Audit  
Enforcement and Litigation Division  
Stop Code 3753, PPIII, Cubicle 9-235A  
1400 Independence Avenue, SW  
Washington, D.C. 20250  
Voice: (202) 418-8872  
Fax: (202) 245-5097

It is our hope that this matter can be resolved quickly. If you have any questions, you may contact Mr. Todd Furey, District Manager, at 919-208-2945 or via email at [todd.furey2@usda.gov](mailto:todd.furey2@usda.gov). You may also contact Dr. Roger Murphy, Deputy District Manager, at 919-208-2947. We urge your cooperation and voluntary compliance.

Respectfully,

TODD  
FUREY

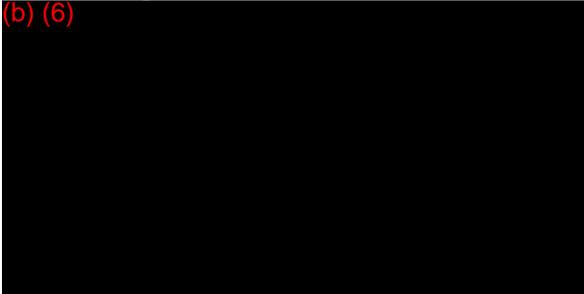
Digitally signed  
by TODD FUREY  
Date: 2020.05.20  
05:23:10 -04'00'

Todd Furey  
District Manager  
Raleigh, NC

Cc:

P. Bronstein, AA/FO  
H. Sidrak, DAA/FO  
M. Watts, EARO/FO  
S. Safian, ELD/OIEA  
L. Hortert, RD/CID/OIEA  
R. Murphy, DDM/RDO/FO  
M. Roling, DDM/RDO/FO  
A. Thompson, DDM/RDO/FO

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Quarterly Enforcement Report  
Establishment File (Est. M20129)