

USDA Food Safety and Inspection Service (FSIS) FY 2017 Quarter 1 Performance Report

This is FSIS' first quarterly progress report under its 2017-2021 Strategic Plan and 2017 Annual Plan. The following three tables summarize FSIS' performance, relative to targets, for select measures or milestones under the goals and outcomes of both Plans.

Although this information provides an indication of Agency performance on a quarterly basis, it is important to note that in some cases, annual measurement may a better evaluate some measures or milestones. Examples for this quarter are as follows:

- Performance on some measures fluctuates more than anticipated. For example, the percentage of establishments scheduled for Public Health Risk Evaluations (PHREs; 1.1.1.1) during the first quarter was higher than expected and will likely fluctuate over the year.
- International outreach activities are quite seasonal, and we anticipate peak levels of activity in quarters two and four (1.1.1.3).
- Progress on our crosswalk and self-reporting tool activities in our equivalence portfolio will accelerate in later quarters.
- Milestones with a single endpoint—such as issuing notice, completing an annual survey—will not necessarily show progress quarterly.

We increased our targets for the number of surveillance samples collected and tested at the Food Emergency Response Network (FERN) Cooperative Agreement Laboratories, and will use the new targets starting in quarter two. We are also updating our targets and methods for calculating progress on our communications measures for greater precision.

Goal 1: Prevent Foodborne Illness and Protect Public Health

- FSIS met or exceeded 16 of the 19 targets that FSIS measured for Goal 1 in the first quarter of FY2017.

Strategic/Annual Plan Measure #/Action	Measure or Milestone	Q1 FY 2017 Target	Q1 FY 2017 Actual	% Target Achieved
Goal 1: Prevent Foodborne Illness and Protect Public Health				
Outcome 1.1: Prevent Contamination				
Result 1: Drive Compliance with Food Safety Regulations and Statutes				
Public Health Risk Evaluation (1.1.1.1)	% of establishments scheduled for a Public Health Risk Evaluation (PHRE) due to public health risk determinants	1.30%	0.86%	151%
International Sampling/ Assessment (1.1.1.2)	% of country/product combinations from equivalent countries that FSIS tests for biological and chemical hazards	9%	9%	100%
International Outreach (1.1.1.3)	% increase in participation in FSIS outreach activities by foreign governments and officials	15	11	73%
Foreign Food Safety Systems' Equivalence	Complete crosswalk of new and past Self Reporting Tools (SRTs) for all eligible countries by April 1, 2017	21%	10%	48%
Foreign Food Safety Systems' Equivalence	Conduct 10 equivalence audits by September 30, 2017	2	2	100%
Result 2: Strengthen Sampling Programs				
Sampling Program Expansion	Implement the sampling of giblets, necks, and ½ and ¼ poultry carcasses for <i>Salmonella</i> and <i>Campylobacter</i> by December 31, 2016	100%	100%	100%
Data Driven Approaches	Develop a plan to target sampling of beef components most likely to be contaminated with <i>Salmonella</i> (e.g. head meat, cheek meat, lymph nodes) by September 30, 2017	10%	10%	100%
National Residue Program	Add testing of bulls and all veal classes, in addition to bob veal calves, to Tier 2 sampling by December 31, 2016	100%	100%	100%
National Residue Program	Develop, in conjunction with partners, the FY2018 NRP sampling plan by September 30, 2017	10%	15%	150%
Result 3: Ensure Establishments Are Meeting Pathogen Reduction Performance Standards				
Performance Standards 1.1.3.1	% of establishments that meet pathogen reduction performance standards	75%	75%	100%
Beef Microbiological Guidance and Standards	Complete risk assessment for <i>Salmonella</i> in ground beef by December 31, 2016	100%	100%	100%
Result 4: Promote Food Defense Practices				
Preparedness Activities	Perform surveillance testing of food at the Food Emergency Response Network (FERN) cooperative agreement laboratories by analyzing 800 samples for various chemical,	200	1,503	752%

Strategic/Annual Plan Measure #/Action	Measure or Milestone	Q1 FY 2017 Target	Q1 FY 2017 Actual	% Target Achieved
	biological, and radiological agents by September 30, 2017			
Outcome 1.2: Limit Illness from Regulated Products				
Result 5: Improve Food Safety at In-Commerce Facilities				
Lm Compliance in Retail	% of in-commerce facilities that are following FSIS Deli Lm guidelines	59.25%	61.00%	103%
Higher-Risk Facilities	Ensure 70 percent of not-for-cause surveillance activities are at the highest risk (Tier 1) firms during FY 2017	70%	71%	101%
Higher-Risk Facilities	Ensure 83 percent of food safety violations documented during initial surveillance are corrected before follow-up surveillance during FY 2017	83%	91%	110%
Result 6: Improve Response to Foodborne Illness Outbreaks and Adulteration Events				
Federal Partnering	Finalize an updated Interagency Foodborne Outbreak Response Collaboration (IFORC) charter, in collaboration with FDA and CDC, by June 1, 2017	25%	25%	100%
Result 7: Increase Public Awareness of Recalls, Foodborne Illness and Safe Food Handling Practices				
Public Awareness 1.2.3.1	% increase in public awareness of safe food handling guidance and recalls through communications channels	11,250,000	33,000,000	293%
Public Outreach	Create 175 stories in English and 75 stories in Spanish by September 30, 2017	63	102	162%
Safe Food Handling Practices	Achieve a 10 percent increase in proactive briefings on FSIS topics by September 30, 2017	14	1	7%

Note: Items in the left column with 4-digit numbers, such as 1.1.1.1, are measures from the Strategic Plan. The other measures are in the Annual Plan.

Goal 2: Modernize Inspection Systems, Policies and the Use of Scientific Approaches

- FSIS met or exceeded 9 of 10 targets that FSIS measured in first quarter of FY2017.

Key Actions and Short Titles	Measure Description/Language	Q1 FY 2017 Target	Q1 FY 2017 Actual	% Target Achieved
Goal 2: Modernize Inspection Systems, Policies, and the Use of Scientific Approaches				
Outcome 2.1: Improve Food Safety and Humane Handling Practices through Adoption of Innovative Approaches				
Result 8: Modernize Scientific Techniques and Inspection Procedures				
Whole Genome Sequencing (WGS) 2.1.1.1	% of all isolates that FSIS sampling generates that are subject to WGS	13%	13%	100%
WGS	Increase use of WGS to study the harborage of <i>Lm</i> by December 31, 2016	100%	100%	100%
WGS	Expand WGS capability to all three FSIS field laboratories for increased capacity by September 30, 2017	60%	60%	100%
Inspector Tools	Identify FSIS requirements for in-field microbiological screening by September 30, 2017	10%	10%	100%
PHIS Functionalities	Implement enhancements to Public Health Information System (PHIS) import/export functionalities by September 30, 2017	25%	25%	100%
Outcome 2.2: Enhance Access to Complete and Accurate Information to Inform Decisions				
Result 10: Improve the Reliability, Access and Timely Collection and Distribution of Information and Data				
Online Access 2.2.1.2	% of employees with online access to FSIS-approved systems	68%	67%	98%
Data Posting 2.2.1.3	# of establishment-specific and other FSIS datasets made publicly available	4	5	125%
Information Development and Distribution	Develop a job aid (in the Inspection Program Personnel (IPP) Help Button) for IPP on evaluating process control within slaughter and further processing operations by September 30, 2017	10%	10%	100%
Information Development and Distribution	Develop educational materials for small and very small establishments to provide guidance on evaluating process control within slaughter and further processing operations by September 30, 2017	10%	10%	100%
Policy Feedback	Deploy notification process for key policy communications by September 30, 2017	10%	10%	100%

Note: Items in the left column with 4-digit numbers, such as 2.1.1.1, are measures from the Strategic Plan. The other measures are in the Annual Plan.

Goal 3: Achieve Operational Excellence

- FSIS met or exceeded nearly all of the targets that FSIS measured in the first quarter of FY2017. Of the 14 Goal 3 measures or milestones below, 12 met or exceeded their targets.
- Of particular note is that FSIS' hiring in mission critical occupations (3.1.1.1) exceeded its target, and that more employees accepted the agency's proactive offering of informal Alternative Dispute Resolution at a higher rate than expected (3.1.3.1). Regarding retention, FSIS is actively considering, enhancing, and deploying several existing and new strategies that are targeted to retain mission critical employees in key occupations where attrition is high.

Key Actions and Short Titles	Measure Description/Language	Q1 FY 2017 Target	Q1 FY 2017 Actual	% Target Achieved
Goal 3: Achieve Operational Excellence				
3.1: Maintain A Well-Trained and Engaged Workforce				
Result 11: Improve Recruitment and Retention for Mission Critical Positions				
3.1.1.1 Hire in Mission Critical Occupations	97 percent of food inspector, consumer safety inspector, and veterinarian positions filled	94%	96.3%	102.45%
Mission Critical Retention 3.1.1.2	% of employees who remain with FSIS for 2 years or more	91%	79%	86.81%
Retention	Develop and implement a retention program, including targeting positions with a high turnover rate, by December 31, 2016	90%	100%	111%
Result 12: Enhance Training and Development Opportunities Across Competency Areas				
Training	Complete and implement a redesigned Public Health Veterinarian (PHV) training by September 30, 2017	25%	25%	100%
Training	Develop a supervisor survey to assess knowledge gained in specific occupations by January 30, 2017	50%	75%	150%
Competency Models and Gap Assessments	Develop competency model for Food Inspector series and Information Technology Specialist series by September 30, 2017	5%	5%	100%
Competency Models and Gap Assessments	Develop and conduct gap assessment for Food Inspector and Information Technology Specialist series by September 30, 2017	5%	5%	100%

Competency Models and Gap Assessments	Develop and conduct gap assessment for Public Health Veterinarian (PHV) occupation by September 30, 2017	5%	5%	100%
---------------------------------------	--	----	----	------

Result 13: Ensure Equal Opportunity, and a Diverse and Inclusive Environment

ADR index 3.1.3.1	% Alternative Dispute Resolution (ADR) acceptance rate for informal (and formal) EEO complaints	44% 23%	63% (informal) 40% (formal)	151%
Complaints Processing	Counsel a minimum of 90 percent of all informal EEO complaints in the required timely manner	90%	100%	111%
Engage Employees	Launch Phase II of i-Impact to reflect the agency's FY 2017-2021 Strategic Plan by March 31, 2017	50%	50%	100%
	Analyze Federal Employee Viewpoint Survey (FEVS) results and develop an action plan through FSIS' Cultural Transformation work group by November 15, 2016	100%	75%	75%

3.2: Improve Processes and Services

Result 14: Enhance Efficiency and Effectiveness of Key Business Processes and Systems

Procurement Processes	Identify and make three process improvements to enhance front-end planning for Mission Critical Investments (MCIs) by March 31, 2017	1	2	200%
Grievances and Disciplinary Actions Processes	Prepare and decide on discipline cases within 75 days of request for action 90 percent of the time	90%	100%	111%

Note: Items in the left column with 4-digit numbers, such as 3.1.1.1, are measures from the Strategic Plan. The other measures are in the Annual Plan.

For more information, available resources include the [FSIS Strategic Plan](#) and [2017 Annual Plan](#), which together contain FSIS' full list of agency-wide performance measures and milestones. The Strategic Plan contains an appendix that describes its measures. The Annual Plan contains Strategic Plan and Annual Plan measures and targets for 2017.

<https://www.fsis.usda.gov>

Contact press@fsis.usda.gov for specific inquiries.