

Using askFSIS

Resource

FSIS Directive 5620.1, Using askFSIS

askFSIS is a Web-based application that provides in-depth answers to inspection policy questions from IPP, industry, and the public. askFSIS also contains a searchable knowledge base of posted Q&As that allows users to seek answers to questions about diverse topics such as export, import, labeling, sampling programs, FSIS policy and inspection procedures.

NOTE: The information provided in the Q&As posted for public viewing on the internet are statements of official Agency policy.

Office of Policy and Program Development (OPPD)

The OPPD staffs that respond to questions include

- International Equivalence Staff
- Import/Export Policy Development Staff
- Risk, Innovations, and Management Staff
- Labeling and Program Delivery Staff
- Policy Analysis Staff
- Issuances Staff
- Policy Development Staff

How to Access askFSIS

- On FSIS computers, askFSIS is available through FSIS Applications (Internet-Intranet/askFSIS)
- On FSIS home page through the “askFSIS” link
- On the internet at: <http://askFSIS.custhelp.com>

For issues with an askFSIS account or password, call PDS at 1-800-233-3935.