

Using askFSIS and askUSDA

Resources

FSIS Directive 5620.1, Rev 2. Using askFSIS 06/08/21

Note: On February 22, 2021, askFSIS has moved to a new data management platform. FSIS Directive 5620.1 was revised to reflect the transition to the new platform. This directive provides new instructions to FSIS personnel who use askFSIS on where to search for and review posted askFSIS Q&As, now called “Knowledge Articles” in the new platform, and how to submit questions using the new interface for askFSIS.

askFSIS is a Web-based application that provides in-depth answers to inspection policy questions from IPP, industry, and the public. askUSDA contains searchable published knowledge articles base that allows users to seek answers to questions about diverse topics such as export, import, labeling, sampling programs, FSIS policy and inspection procedures.

NOTE: The information provided in the Knowledge Articles for public viewing on the internet are statements of official Agency policy.

Office of Policy and Program Development (OPPD)

The OPPD staffs that respond to questions include

- International Equivalence Staff
- Import/Export Policy Development Staff
- Risk, Innovations, and Management Staff
- Labeling and Program Delivery Staff
- Policy Analysis Staff
- Issuances Staff
- Policy Development Staff

How to Access askFSIS

- On FSIS computers, askFSIS is available through FSIS Applications (Internet-Intranet/askFSIS)
- From the FSIS home page the “askFSIS” link is in the INSPECTION tab
- On the internet at: <https://www.fsis.usda.gov/askFSIS>

How to Access askUSDA

- From the FSIS home page, the “askUSDA” link is in the FOOD SAFETY tab
- On FSIS home page in Food Safety through the “askUSDA” link
- On the internet at: <https://ask.usda.gov/s/>