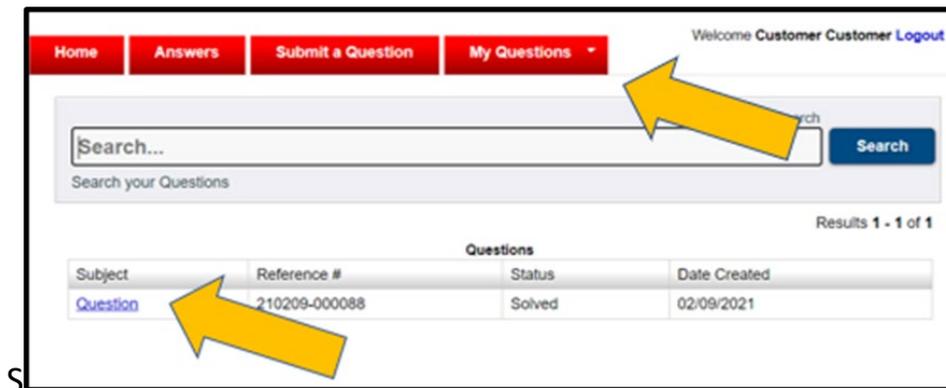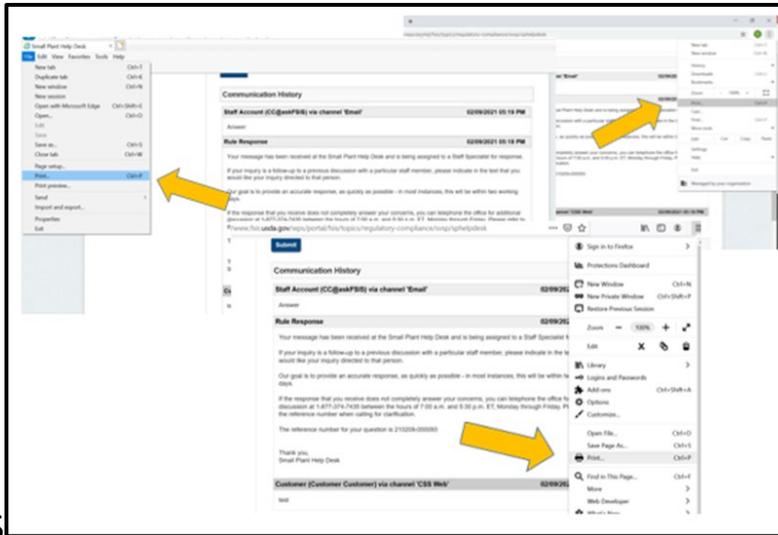Existing customers will have until March 31st to access their account at https://www.fsis.usda.gov/wps/portal/fsis/topics/regulatory-compliance/svsp/sphelpdesk to save any of their submitted questions. To do so:

1) Log into your account;

2) Select the "My Questions" tab and select the question you would like to save;

3) Once the question is open, select print from the web page drop down. This may be in a different location depending on your browser but can often be reached by clicking on the three dots or three lines in the upper right or left corner of your browser; and

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4) Print or save the question from the printer dialogue box.

If you have forgotten your username or password, you can request your username or reset your password by selecting the "My Questions" Tab and clicking on "Forgot your username or password?":