

UNITED STATES DEPARTMENT OF AGRICULTURE  
FOOD SAFETY AND INSPECTION SERVICE  
WASHINGTON, DC

---

---

<b>FSIS NOTICE</b>	102-08	12/19/08
--------------------	--------	----------

---

---

**Discontinuation of the TechCenter@fsis.usda.gov and FSIS.Labeling@fsis.usda.gov Electronic Mailboxes**

**I. PURPOSE**

This notice informs inspection program personnel that both the TechCenter@fsis.usda.gov and FSIS.Labeling@fsis.usda.gov electronic mailboxes will be turned off on January 2, 2009.

**II. BACKGROUND**

In FSIS Notice 07-08 *Using askFSIS*, FSIS announced its intent to discontinue service to the TechCenter@fsis.usda.gov and FSIS.Labeling@fsis.usda.gov mailboxes after the initial implementation phase of "askFSIS."

**III. INFORMATION FOR USERS**

Upon receipt of this notice and to avoid any disruption in FSIS' customer service, please ensure that you are able to login to [askFSIS](#). If you have previously sent questions using the TechCenter@fsis.usda.gov or FSIS.Labeling@fsis.usda.gov electronic mailboxes, an askFSIS account was automatically set up for you. The application automatically generated a password and sent the information to you. If you have forgotten your password, the askFSIS application is set up to send current users their password.

**NOTE: It is important to type in your email address, using the correct Agency email format (firstname.lastname@fsis.usda.gov).**

When entering your email address and password remember that the login screen is case sensitive.

Some of the advantages of askFSIS, besides assisting in answering food safety related questions, include:

- The askFSIS application can notify you when askFSIS has any changes in posted information;

---

**DISTRIBUTION:** Electronic

**NOTICE EXPIRES:** 1/1/2010

**OPI:** OPPD

- Setting up an account is easy. Your account is password protected, and only you have access to the information;
- There is a “My Questions” tab that stores all your questions and allows you to update the questions or review previous answers provided; and
- Your askFSIS account can be accessed from any computer with internet access.

If you have any problems in the askFSIS login tab (i.e., ‘Email Address’ does not appear to be valid or ‘The login ID and password combination you provided is invalid’) please contact the PDD askFSIS Administrators at 1-800-233-3935 (hit zero for the operator) for assistance with your account.



Assistant Administrator  
Office of Policy and Program Development