

UNITED STATES DEPARTMENT OF AGRICULTURE
FOOD SAFETY AND INSPECTION SERVICE
WASHINGTON, DC

FSIS DIRECTIVE

8010.4,
Revision 3

9/27/12

REPORT OF INVESTIGATION

I. PURPOSE

This directive provides the methodologies that Office of Program Evaluation, Enforcement and Review (OPEER), Compliance and Investigations Division (CID) Investigators; Office of International Affairs (OIA), Import Inspection Division (IID), Import Surveillance Liaison Officers (ISLOs); and other authorized Agency personnel (referred to hereafter as program employees) will apply when preparing a Report of Investigation (ROI). Program employees prepare an ROI to support findings of apparent violations, food safety incidents, or other allegations under the Federal Meat Inspection Act (FMIA), the Poultry Products Inspection Act (PPIA), the Egg Products Inspection Act (EPIA), the Humane Methods of Slaughter Act (HMSA) (the Acts), and related laws and regulations.

KEY POINTS:

- *Defines an ROI and its components.*
- *Sets out the process for the review and submittal of the ROI.*

II. CANCELLATION

FSIS Directive 8010.4, Revision 2, Report of Investigation, dated 6/25/08

III. REASON FOR REISSUANCE

FSIS is reissuing this directive to provide new instructions to OPEER Investigators, Supervisory Investigators (SIs), and Regional Directors (RDs), and to include instructions for OIA IID ISLOs, Regional Import Field Supervisors (RIFSs), and IID Director, for preparing and submitting an ROI.

IV. REFERENCES

Federal Meat Inspection Act (FMIA)
Poultry Products Inspection Act (PPIA)
Egg Products Inspection Act (EPIA)
Humane Methods of Slaughter Act (HMSA)
9 CFR Part 300 to end
FSIS Directive 8010.1, Methodology for Conducting In-Commerce Surveillance Activities
FSIS Directive 8010.2, Investigative Methodology
FSIS Directive 8010.3, Procedures for Evidence Collection, Safeguarding and Disposal
FSIS Directive 8010.5, Case Referral and Disposition

V. BACKGROUND

The purpose of the ROI is to set out findings and supporting evidence that program employees developed in investigating apparent violations, food safety incidents, or other allegations relating to the Acts, using the methodology set out in FSIS Directive 8010.2, "Investigative Methodology." The ROI provides FSIS a means to determine whether the evidence supports the findings, and whether the Agency will take action. The ROI is used to support Agency decisions, investigative findings, and enforcement or legal actions. The ROI is also used to document investigations that may not result in a violation.

VI. THE ROI

A. A well-written ROI chronicles the nature of the alleged violations and the applicable statutes and regulations, and organizes the findings and supporting evidence to allow the reader to evaluate and assess whether the ROI and evidence support the allegations, or whether violations occurred. An ROI is to be factually correct, impartial, concise, clear, logically organized, and completed in a timely manner.

B. Each ROI is to contain clear and concise statements of findings that present the relevant evidence, identify sources for the evidence and report the information in context (e.g., fact as fact, observations as observations). The ROI is to be exhibit oriented; therefore, the text narrative is to be a summary of the findings and is to refer the reader to particular exhibits for detail.

C. Program employees are to ensure that the ROI:

1. Communicates the purpose, scope, sources of information, facts, and findings of the investigation appropriately and is restricted to items that are important and relevant to the scope and objectives of the investigation;
2. Sets forth facts in a manner that facilitates reader comprehension;
3. Includes a statement of the applicable law that was allegedly violated or that formed the basis for the investigation;
4. Is factual, objective, and does not contain personal opinions or views;
5. Avoids unanswered questions and does not leave matters open to interpretation;
6. Records or references all pertinent evidence and investigative activities;
7. Contains enough relevant and reliable evidence to support the findings; and
8. Is completed in a timely manner.

D. Program employees are to limit distribution of the ROI to officials responsible for taking action on the matter investigated and to those having an official need to know the results of the investigation (e.g., an FSIS Assistant Administrator, USDA Office of General Counsel, or Assistant United States Attorney). Program employees are not to distribute the ROI without authorization.

VII. ROI FORMAT

A. Title Page – Program employees are to use the In-Commerce System (ICS) to prepare and generate a title page. ICS will use information entered into the system to populate FSIS Form 8500-1, Report of Investigation.

NOTE: Currently, ICS does not generate this form for OIA users. OIA users are to use FSIS Form 8500-1 to complete the title page. The form can be found on InsideFSIS.

B. The generated title page is to include the following information:

1. Region, city, and State of the Regional Office of the program employee completing the ROI

2. Title Block containing the following information:

- a. File number;
- b. Date of the violation;
- c. Primary subject firm name and address;
- d. Case type and violation type; and
- e. Name of the program employee completing the ROI.

3. Signature Lines

- a. Program Employee – upon completion of the final ROI, the program employee is to sign and date the form.
- b. OPEER RD/OIA IID Director – upon his or her review of the ROI, the RD or IID Director (or designee) is to sign and date the form.
- c. When a designee signs the form, the designee is to annotate the signature block with the word “for.”

C. Continuation Page – If the ROI involves multiple firms or individuals, program employees are to prepare a continuation page (using MS Word) to the ROI title page, labeled with the heading, “Title Continued,” and enter the additional firm or individual information under the heading. Program employees are not to include any other information on the continuation page.

D. Subject, Witnesses, Firms – When a subject, witness, or firm is mentioned more than once in the ROI, program employees are to write the full name of the person or firm the first time used in the ROI; thereafter, they are to use uppercase letters to reference names of those persons and firms. **Example:** John Smith (SMITH); Clyde’s Meat Company (CLYDE). Program employees are not to use this method for Federal, State, and local government employees.

E. ROI Text – Program employees are to prepare the ROI text in a word document. The text of the ROI, including headings, is to be in font type Times New Roman, font size 11 point. The document is also to use 1” margins. Headings are to be in uppercase, underlined, and aligned over each section on the left side of the page. **Example:** PREDICATION. Program employees are to prepare the ROI Text to include the following components as headings:

1. Predication – A brief statement that identifies when and how the program area (e.g. OPEER, OIA) became aware of and involved in the issue;
2. Objective – A brief statement that identifies the purpose (one or more objectives) of the investigation or inquiry;
3. Summary – A brief statement of the results of the investigation or inquiry with respect to the Objective statement, presented in the same order as the objectives to answer whether the findings sustain or do not sustain the respective objectives;
4. Background – A brief statement that states the Agency’s statutory and regulatory responsibilities

and identifies relevant background information about the subject of the investigation (e.g., nature of business operations, organization, responsible officials). Program employees also may use background, when necessary, to explain any unusual, confusing, or complex regulatory or other issues (e.g., issues concerning Specified Risk Material (SRM) or humane handling);

5. Findings – Organization and content of the findings are critical to the ROI. Sub-headings may be used to organize the findings and aid in the reader’s understanding. These sub-headings are to be in title case and underlined. **Example:** Product Disposition. Findings are to be organized as follows:
 - a. Enter a paragraph that either charges the elements of the statutory or regulatory violation or addresses a factual situation that may not involve violations.
 - b. Cite the relevant section of the statute or statutes and quote or paraphrase the language of the statute (e.g., TITLE 21 UNITED STATES CODE § 610 (a) and (c)).
 - c. Present the findings and evidence developed in response to each statutory violation or factual situation.
 - d. Include, for each finding, a specific reference to the supporting evidence in an exhibit or exhibits.
6. Compliance History – Include relevant compliance history for the subjects of the ROI. Include any known violations of the FMIA, PPIA, EPIA, or HMSA; relevant administrative enforcement actions; or relevant violations of other Federal or State laws. Include the file number (e.g., ICS Investigation Number, ICS Enforcement Number), type of case (e.g., Criminal – Adulterated – Food Safety), closing action (e.g., Notice of Warning, Injunction), and date closed. If none, state “No record of past violations.”

F. List of Exhibits – The “List of Exhibits” is the list of evidence included as exhibits in the ROI.

1. The list of exhibits is auto-populated with information entered into ICS by the program employee and is generated by and printed from ICS.
2. There is no prescribed order for exhibits in the ROI. Exhibits are to be presented in an order that facilitates an understanding of the findings and the evidence in the ROI. Exhibits may be placed in the order referenced in the text of the ROI or organized by exhibit type (e.g., statements, invoices).
3. The exhibits may be ordered in various ways. One example of a possible exhibit order is:
 - a. A flow chart with a graphic representation of the step-by-step progression of the alleged statutory or regulatory violation;
 - b. Memorandum of Interview, a Statement, or a Shipper’s or Receiver’s Certification (FSIS Form 8050-2) from the subject of the investigation;
 - c. Relevant photographs, which must be entered on FSIS Form 8000-7B, Compliance Photographic Report (see Directive 8010.3, Evidence Collection);
 - d. Relevant business records (e.g., invoices, bills of lading, storage temperature charts, or formulation records);
 - e. Relevant Agency records (e.g., FSIS Laboratory Sample Forms, Notice of Detention, Termination of Detention, voluntary disposition forms, and other Federal, State, or local agency records);

- f. Other evidence that is relevant; and
- g. The legal structure of the alleged violator's business or corporate organization, if relevant.

G. List of Evidence Not Included – The “List of Evidence Not Included” is a list of evidence and any non-evidentiary materials obtained in the investigation but not included as exhibits in the ROI. The list of evidence not included is also generated by and printed from ICS.

H. Exhibits – Exhibits supplement and support findings. Each ROI is to include exhibits that are relevant and necessary to facilitate an understanding of the findings and evidence.

1. All exhibits (evidence) included in the ROI are to be identified under an Exhibit Cover Sheet, FSIS Form 8000-7. The ICS will generate the Exhibit Cover Sheet, Form 8000-7, for each exhibit, based on information entered by the program employee into the investigative record in ICS.
2. Each Exhibit Cover Sheet is to include:
 - a. A description of the evidence;
 - b. Name and address of the person from whom the evidence was obtained;
 - c. Name, title, and badge number of the program employee who obtained the evidence;
 - d. Date the evidence was obtained;
 - e. Location of the original evidence; and
 - f. The appropriate sequential exhibit number.
3. Exhibit Legibility – Exhibits are to be legible. When a document is not legible, the program employee is to copy or reproduce the document, make the copy legible by writing in the information or by otherwise reproducing the information, and include both the original document and the legible copy or reproduction with the exhibit. When a signed statement is handwritten, the program employee is to include a verbatim, typed copy with the exhibit.

I. Witness List – A witness list only needs to be compiled when a case is referred for prosecution consideration. At that time, the OPEER Evaluation and Enforcement Division (EED), USDA Office of General Counsel, or United States Attorney’s Office may request that the program employees prepare and provide a list of all witnesses with knowledge of the case. When requested, the witness list is to be prepared in the following format:

1. Identity of each witness (name, title);
2. Residence address, if known (street, apt. number, city, state, zip code);
3. Business address (street, suite number, city, state, zip code);
4. Telephone number, if known;
5. A short summary of what the witness can attest to; and
6. Any information that could bear on the credibility of the witness.

VIII. REFERRAL AND TRANSFER OF ROI

A. At times, it is necessary to refer and transfer an ROI to another Regional Office or program area for completion. When the ROI is referred to another Regional Office or program area, the assigned Regional Office or program area is responsible for adding its findings to the current ROI. Only one ROI is to be included in the final investigative record.

B. The Regional Office or program area responsible for completing the ROI is to complete the following steps when the RIO is referred and transferred:

1. Complete the ROI and ensure it satisfies all parts of this directive.
2. Determine the proper order of the exhibits and prepare the list of exhibits.
3. Print, sign, and date the ROI cover page. Scan the signed cover page and attach it in the File Attachments tab in the Investigation record in ICS. Only the completing Regional Office or program area is to sign the ROI cover page.

IX. ROI SUBMITTAL AND REVIEW

Program employees and supervisors are to use the following process for review and submittal of the ROI in ICS:

1. Program employees are to submit the ROI in the ICS to his or her supervisor.
2. The supervisor is to review and evaluate, as necessary, the ROI to ensure that it has been prepared in accordance with this directive. OPEER has established management controls and performance measures for supervisor and RD review of the ROI.
3. The supervisor is to return the ROI to the program employee if changes are needed. If no changes are necessary, or after revisions are received, the supervisor is to submit the ROI in the ICS to the OPEER RD or IID Director with his or her recommended action.
4. Based on the findings and evidence in the ROI, the RD or IID Director is to make a determination (e.g., issue a Notice of Warning, refer the ROI to EED for civil or criminal prosecution consideration) in accordance with the criteria in FSIS Directive 8010.5, "Case Referral and Disposition," and enter the action in ICS.

Direct all question on this directive through supervisory channels.



Acting Assistant Administrator
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